

2022/23



Your guide to Seasonal Pitches



# Booking your Seasonal Pitch

In this leaflet you will find everything you need to know about booking a Seasonal Pitch for the 2022/23 season.

A Seasonal Pitch is a 'home from home', where you can leave your outfit safe and visit at your leisure without having to tow or manoeuvre each time you want to stay. There is an initial ballot for bookings, however you can book a pitch at any time throughout the year. We anticipate demand will be high this year, so please book early to avoid disappointment.

#### Stay for less in 2022

Seasonal Pitches represent fantastic value for money and are available from just £3.25 per night $^{\dagger}$ ! And if you book and pay in full before 31 March 2022, you'll pay VAT at the lower rate of  $12.5\%^{*}$ .

#### **Changes for 2022**

- NEW: This year we've introduced a new online booking form for anyone paying by Direct Debit. Please complete the form here.
- Bourton-on-the-Water and Salisbury Hillside will have Seasonal Pitches available for 2022.
- Modbury, Bourton-on-the-Water and Salisbury Hillside are all offering stays of up to 28 days at a time and if you have an awning, you can leave this up all season.
- Unfortunately in 2022 Seasonal Pitches will no longer be available at Scarborough. If you normally book a Seasonal Pitch at this campsite, perhaps consider North Yorkshire Moors and Lower Wensleydale as alternatives.



This leaflet was prepared in August 2021. From time to time there may be changes to the Seasonal Pitches we offer; please visit our website for the latest information – www.camc.com/seasonal

<sup>†</sup>Based on an indicative price per night at 12.5% VAT when booking a Seasonal Pitch at Balbirnie Park Club Campsite from 15 August to 7 November 2022.

\*VAT will be applied at the appropriate rate to any bookings not paid in full by 31 March 2022.



#### Key booking details

- Send your booking form to us by post using the address at the top of the booking form.
- To ensure the allocation of Seasonal Pitches is fair to all members we operate a ballot system. All bookings forms will need to be with us by 1 October 2021 and the ballot will take place on 5 October 2021.
- If you have been randomly selected in the ballot we will contact you by Friday 8 October 2021.
- All-inclusive price: the pitch fee includes two adults and any children up to the age of 17, electric hook-up (where included) and all services on site.
- Please make it clear if you have more than one choice of site, or if you'd like to make a booking for more than one set of dates.
- Please be aware that at sites where multiple seasons are offered, members who wish to secure a pitch across all available periods for a specific site will be prioritised over other applications. Please ensure that this is stated on your application when submitting your booking.
- Please check the Terms and Conditions (even if you've booked a pitch in previous years), as there have been changes for the 2022/23 season.
- Please note that we cannot accept bookings by phone or email.
- We take payment at the time of booking by Visa, MasterCard or cheque. If you would like to pay by Direct Debit, please complete our online booking form.
- If the pitch is available, we'll send you confirmation by email (or by post if we don't have your email address). If your chosen site is fully booked, we'll let you know as quickly as possible, and we'll hold your details on a waiting list. If a pitch becomes available at a later date due to a cancellation, and we have more than one application on the waiting list, we'll select a form at random, giving priority to any received on or before Friday 1 October 2021.
- We accept bookings to start after the start date of the pitch, subject to availability. These will be charged on a pro rata basis. In this case you can book your pitch with a start date of up to 28 days ahead. Please call one of our Seasonal Pitches agents on 01342 336615 (08:45-17:30 Monday Friday) for up to date prices and availability. Your booking will be made once we receive your completed application form and payment details.

**Missed the deadline?** Don't worry! There is a ballot for initial enquiries but bookings can still be made at any time throughout the year (subject to availability).

## Seasonal Pitches 2022/23

Club campsite	Dates	No of days	Price	Stay for less
East Anglia & East Midlands				
Blackshaw Moor	4 Mar - 30 Apr 22	58	£830	£778
	1 May - 31 May 22	31	£485	£455
	1 Jun - 31 Aug 22 1 Sep - 7 Nov 22	92 68	£1,525 £725	£1,430 £680
Buxton	11 Mar - 28 Apr 22	49	£555	£520
Carsington Water	11 Mar - 7 Nov 22	242	£2,605	£2,442
Chapel Lane	14 Mar - 9 Oct 22	210	£2,003	£1,894
Chapet Lane	28 Oct 22 - 17 Feb 23	113	£1,065	£998
Ferry Meadows	6 Jun- 31 Aug 22	87	£1,705	£1,598
Great Yarmouth Racecourse	11 Mar - 28 Apr 22	49	£485	£455
Great rannouth Nacceourse	11 Mar - 7 Nov 22	242	£1,450	£1,359
	5 Sep - 7 Nov 22	64	£550	£516
Hebden Bridge	1 Sep - 7 Nov 22	68	£490	£459
Hebden Bridge Hardstanding	11 Mar - 26 May 22	77	£775	£727
Incleboro Fields	11 Mar - 28 Apr 22	49	£730	£684
The teboro Fretas	26 Sep - 7 Nov 22	43	£565	£530
Stamford	11 Mar - 7 Nov 22	242	£1,805	£1,692
Sutton-on-Sea	11 Mar - 7 Nov 22	242	£1,375	£1,289
Success on Sea	11 Mar - 28 Apr 22	49	£565	£530
	5 Sep - 7 Nov 22	64	£625	£586
Thetford Forest	25 Mar - 31 Oct 22	221	£1,550	£1,453
Uttoxeter Racecourse	11 Mar - 28 Nov 22	263	£2,225	£2,086
White House Beach	11 Mar - 28 Apr 22	49	£515	£483
Willie House Beach	1 Sep- 7 Nov 22	68	£645	£605
North of England	1 3cp 7 Nov 22	00	1043	1003
Dockray Meadow	11 Mar - 7 Nov 22	242	£1,500	£1,406
Englethwaite Hall	11 Mar - 7 Nov 22	242	£1,690	
Lower Wensleydale	11 Mar - 7 Nov 22	242	£2,005	£1,880
North Yorkshire Moors	11 Mar - 7 Nov 22	242	£1,765	£1,655
Richmond Hargill House	11 Mar - 7 Nov 22	242	£2,005	£1,880
Scotland			,	,
Balbirnie Park	11 Mar - 7 Nov 22	242	£1,610	£1,509
	15 Aug - 7 Nov 22	85	£295	£277
Berwick Seaview	26 Sep - 7 Nov 22	43	£300	£281
Brora	11 Mar - 7 Nov 22	242	£1,525	£1,430
Bunree	26 Sep - 7 Nov 22	43	£320	£300
Clachan	18 Mar - 24 Oct 22	221	£1,200	£1,125
Culloden Moor	11Mar - 7 Nov 22	242	£1,635	£1,533
Edinburgh	4 Jan - 10 Mar 22	66	£690	£647
	26 Sep - 15 Dec 22	81	£745	£698
Maragowan	11 Mar - 7 Nov 22	242	£1,965	£1,842
	1 Sep - 7 Nov 22	68	£505	£473
Melrose Gibson Park	4 Jan - 10 Mar 22	66	£745	£698
	17 Oct - 26 Dec 22	71	£590	£553
Morvich	24 Mar - 10 Oct 22	201	£1,265	£1,186
New England Bay	11 Mar - 7 Nov 22	242	£1,825	£1,711
Nunnykirk	29 Apr - 25 Sep 22	150	£860	£806
Silverbank	26 Sep - 7 Nov 22	43	£295	£277
Yellowcraig	1 Sep - 7 Nov 22	68	£685	£642
South East	·			
Battle Normanhurst Court	11 Mar - 7 Nov 22	242	£2,285	£2,142
Broomfield Farm Grass Pitch	1 Apr - 10 Oct 22	193	£1,395	£1,308
Broomfield Farm Hardstanding	1 Apr - 10 Oct 22	193	£1,825	£1,711
Daleacres	11 Mar - 7 Nov 22	242	£2,285	£2,142
Northbrook Farm	11 Mar - 7 Nov 22	242	£1,730	£1,622
Rowan Park	11 Mar - 7 Nov 22	242	£2,105	£1,973
Slinfold	03 May - 26 Sep 22	147	£1,130	£1,059
South West				
Camelford	31 Mar - 7 Nov 22	222	£1,385	£1,298
Exebridge Lakeside Hardstanding	11 Mar - 7 Nov 22	242	£2,010	£1,884
Exeter Racecourse	11 Mar - 7 Nov 22	242	£1,545	£1,448
Godrevy Park	5 Sep - 7 Nov 22	64	£720	£675
Ilfracombe	31 Mar - 26 Sep 22	180	£1,060	£994
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Club campsite Da	te Dates		Price	Stay
		days		for less
South West continued				
Ilminster	11 Mar - 26 Sep 22	200	£1,370	£1,284
Looe	11 Mar - 7 Nov 22	242	£2,095	£1,964
Marazion	11 Mar - 26 Sep 22	200	£1,695	£1,589
Merrose Farm	31 Mar - 7 Nov 22	222	£1,905	£1,786
Modbury	11 Mar - 7 Nov 22	242	£2,275	£2,133
Plymouth Sound	2 Apr - 26 Sep 22	178	£1,110	£1,041
Putts Corner	5 Sep - 7 Nov 22	64	£565	£530
Putts Corner Hardstanding	11 Mar - 26 May 22	77	£945	£886
Ramslade	11 Mar - 7 Nov 22	242	£1,940	£1,819
St Agnes Beacon	11 Mar - 26 Sep 22	200	£1,830	£1,716
Start Bay	5 Sep - 7 Nov 22	64	£505	£473
Stover	11 Mar - 7 Nov 22	242	£2,050	£1,922
Treamble Valley	11 Mar - 7 Nov 22	242	£1,940	£1,819
Treamble Valley	1 Sep - 7 Nov 22	68	£625	£586
Willingcott	24 Mar - 7 Nov 22	229	£1,660	£1,556
Southern				
Bourton-on-the-Water	12 Mar - 25 Oct 22	228	£1,745	£1,636
Bourton-on-the-Water PF	1 Sep - 25 Oct 22	55	£620	£581
Bridport Bingham Grange Serviced PF	11 Mar - 4 Sep 22	178	£2,355	£2,208
Bridport Bingham Grange Standard PF	11 Mar - 4 Sep 22	178	£2,205	£2,067
Cheltenham Racecourse	28 Mar - 02 Oct 22	189	£1,200	£1,125
Cirencester Park Grass Pitch	4 Mar - 26 May 22	84	£600	£563
Cirencester Park Grass Pitch	27 May - 31 Aug 22	97	£745	£698
Cirencester Park Grass Pitch	1 Sep - 15 Dec 22	106	£615	£577
Cirencester Park Hardstanding	4 Mar - 26 May 22	84	£770	£722
Cirencester Park Hardstanding	1 Sep - 15 Dec 22	106	£835	£783
Crossways	11 Mar - 7 Nov 22	242	£2,085	£1,955
Hunter's Moon	28 Oct - 15 Dec 22	49	£535	£502
Longleat	11 Mar - 7 Nov 22	242	£2,310	£2,166
Morn Hill Winchester	6 Jun - 7 Nov 22	155	£2,090	£1,959
Salisbury Hillside	11 Mar - 29 Apr 22	50	£460	£431
	30 Apr - 2 Sep 22	126	£1,275	£1,195
	3 Sep - 3 Oct 022	31	£275	£258
Southland	24 Mar - 7 Nov 22	229	£1,815	£1,702
Wales & West Midlands				
Bromyard Downs	11 Mar - 10 Oct 22	214	£1,330	£1,247
Cae Mawr	11Mar - 3 Oct 22	207	£1,630	£1,528
Coed-y-Llwyn	1 Sep - 24 Oct 22	54	£455	£427
Coed-y-Llwyn Hardstanding	11 Mar - 26 May 22	77	£840	£788
Freshwater East	1 Sep - 24 Oct 22	54	£480	£450
Gwern-y-Bwlch	11 Mar - 10 Oct 22	214	£1,045	£980
High Onn	11 Mar - 3 Oct 22	207	£1,015	£952
Malvern	11 Mar - 7 Nov 22	242	£2,100	£1,969
Penrhos	05 Sep - 7 Nov 22	64	£600	£563
Shawsmead	11 Mar - 3 Oct 22	207	£1,715	£1,608
St David's Lleithyr Meadow PF	11 Mar - 19 May 22	70	£760	£713
	1 Sep - 3 Oct 22	33	£340	£319

# **Affiliated Sites Seasonal Pitches**

Please contact the site direct for further details including availability, prices and booking conditions.

Region	Seasonal Pitches	
Dorset	Smedmore Caravan Site, Wareham	
	Wood Farm, Charmouth	
Herefordshire	Lucksall Caravan and Camping Park, Hereford	
South West	Damage Barton, Woolacombe  Dornafield, Newton Abbott	

Please note: The Club does not own or have responsibility for the day to day running of these Affiliated Sites.

# Booking Form 2022/23



# Seasonal Pitches on Club Campsites

Please complete and send this form to

Sites Admin, Caravan and Motorhome Club, East Grinstead House, East Grinstead, West Sussex, RH19 1UA

Personal Details					
Name	Address				
Membership Number					
Email	Postcode	Telephone			
Outfit Details – tick as appropriate					
Caravan Motorhome Trailer Tent					
Overall length (metres)					
Campsite Booking					
Campsite Name		Start Date	End Date		
1st Choice					
And/or					
And/or					
BY SIGNING THIS FORM, YOU ARE AGREEING TO OUR	SEASONAL PITCHES	TERMS & CONDIT	IONS 2022/23		
Choose your preferred payment method:					
1) SINGLE PAYMENT BY CHEQUE					
I enclose my cheque for the full amount of £made payable to Caravan and Motorhome Club					
Signature					
OR 2) SINGLE PAYMENT BY MASTERCARD/VISA CREDIT/VISA DEBIT CARD (no additional charge for credit cards)					
Cardholder Name					
nature Date					
Card Number - VISA or Mastercard only  Expiry date  CVV 3 digit code on back of card					

# Seasonal & Base Pitches Terms & Conditions 2022 123

#### 1 DEFINITIONS

1.1 The following definitions shall apply in this document, in addition to the Club Bye-Law's:

**Balbirnie Park Club Campsite** 

'Base Pitch' means a Seasonal Pitch available for hire for a 12-month period, subject to the Club Terms and Conditions. Note: Base Pitches are being phased out and no new bookings can be made;

'Club' means The Caravan Club Limited, whose registered number is 00646027, trading as the Caravan and Motorhome Club, and whose registered office is at East Grinstead House, East Grinstead, West Sussex RH19 1LIA:

'Club Bye-Laws' means the document entitled 'Club Bye-Laws' which can be found in the latest edition of the Sites Directory & Handbook and on the Club website at www.camc.com;

'Club Terms and Conditions' means:

- these Seasonal and Base Pitches Terms and Conditions 2022/23;
- (ii) the Club Bye-Laws;
- (iii) the Club Site Rules;

'Pitch' means a demarcated area of a Site, for the location of an Outfit for recreational purposes as permitted by the Club Terms and Conditions;

**'Seasonal Pitch'** means a pitch made available by the Club to Members for hire for a specified period, subject to the Club's Terms and Conditions;

**'Site'** means a location for use as a caravan site operated by the Club which may contain Base and/or Seasonal Pitches;

'Site Rules' means the document entitled 'Club Site Rules', which is published in the latest edition of the Sites Directory & Handbook and on the Club website at www.camc.com;

**'Site Staff'** means the Site Manager/ General Manager or Assistant Site/General Manager of a Site.

'Family Member' means a Family Member, as defined in the Club

'Joint Member' means a Joint Member, as defined in the Club Bye-Laws;

**'Member'** means a Member of the Club, as defined in the Club Bye-Laws;

Outfit means the caravan/ motorhome/trailer tent etc.

### 2 APPLICATION OF TERMS AND CONDITIONS

2.1 The Club's Terms and Conditions apply to Members only, who hire a Seasonal or Base Pitch.

#### 3 ALLOCATION OF PITCHES

- 3.1 From 12 midday four days prior to the commencement date of the Seasonal Pitch hire period, you can call the site and select your preferred pitch number.
- 3.2 The preferred pitch number will be reserved for you for a period of 4 weeks from the commencement date of your booking. If you have not brought your Outfit onto site within this time period, we reserve the right to offer your preferred pitch number to another Seasonal Pitch holder.
- 3.3 If you book more than 1 set of dates at a site, we cannot guarantee that the same pitch number will be available for each booking.
- 3.4 Pitch numbers will be allocated on a 1st come 1st served basis.
- 3.5 For operational reasons we may have to change the pitch numbers allocated to Seasonal Pitch bookings at any point after you reserve your pitch. We will notify you if this happens and will work with you to find a suitable alternative pitch. Please refer to paragraphs 3.7 and 3.8.
- 3.6 If on arrival at site you wish to change pitch number, you will be able to move to any designated Seasonal Pitch which has not been reserved by another member.
- 3.7 If you decide that your preferred pitch is not suitable, and we are unable to offer any alternative pitches which are acceptable to you, you can cancel your Seasonal Pitch. Please refer to paragraph 8
- 3.8 Where Member selection of a Seasonal Pitch at any point in the hire period is not possible for operational reasons, the Site Staff will allocate your pitch.
- 3.9 Subject to paragraph 3.5 and paragraph 3.6, you are welcome to take your Outfit away from the site at any time during the Seasonal Pitch hire period to use it elsewhere, and to return it to the same pitch number. Normal pitch and per head fees will apply if a touring pitch is booked on another Club site during the Seasonal Pitch hire period.
- 3.10 There is a new process applicable at some seasonal sites whereby members who wish to book contiguous or multiple seasons at the same site, will be prioritised over members who only wish to book a limited number of the seasons available. This provides a better

- service to members as it enables full seasons to be booked by the same member.
- 3.11 The number of available pitches may change from year to year, or vary in different booking periods within a year, due to touring pitch demand.

#### 4 USE OF OUTFITS ON SITE

- 4.1 Seasonal and Base Pitches are available for recreational purposes only and not for residential or business purposes.
- 4.2 The maximum time you can stay on site is 21 nights for any one visit. You must then leave the Site for at least 48 hours before a return visit (see also paragraph 9.6). If you don't comply with this condition we may terminate the Seasonal or Base Pitch (see paragraph 8). By exception at Modbury, Salisbury Hillside & Bourton on the Water only, we are trialling a different operating model whereby guests may stay on site for a maximum of 28 days, then must leave the site for at least 48 hours before a return visit. Also at Modbury, Salisbury Hillside & Bourton on the Water only, awnings do not need to be taken down at the end of each visit, subject to specific conditions which will be notified separately.
- 4.3 At the start of each stay, you must notify the Site Staff of your arrival, and pay for any additional guests (see paragraph 4.4). After each visit, please return your barrier card (where applicable) to Reception and inform the Site Staff of your departure.
- 4.4 The Seasonal or Base Pitch fee allows use of the Outfit only by the Member (including, Lead, Joint or Family) under whose membership the booking was made, any children up to the age of 17 inclusive, and electric hook-up, where included in the fee. Friends and relatives are welcome to stay with the Member. If there are more than 2 adults staying in the outfit, the Member must pay the relevant adult fee per night for each additional adult. See also paragraph 4.6, which explains how the Outfit may be used when the Member is not staying on site.
- 4.5 Sub-letting of a Seasonal or Base Pitch to any other person (including a co-owner of the outfit or another Member), whether for financial gain or not, is not permitted.
- 4.6 If one of the Members listed on the Membership on which the booking

- was made is not present, the Outfit may only be used by friends and relatives as if it were booked onto a touring pitch. The friends or relatives must report to the Site Staff on arrival and pay the relevant pitch and per head fees to the Site Staff, plus the non-member supplement if applicable. If the Outfit is at a members-only site, any friends or relatives must also be Members of the Club.
- 4.7 Seasonal Pitch holders wanting to stay on a touring pitch prior to or after taking up the Seasonal Pitch would need to leave site for a specified period in between pitches, i.e. 21 consecutive nights with a 2 night gap before returning, any period under 21 nights would require a 1 night gap before returning.

#### BOOKINGS AFTER START DATE

- 5.1 If a Seasonal Pitch is booked after the advertised start date of the pitch, the amount due will be calculated on a pro rata basis and payment will be taken at the time of the booking confirmation (or as soon as possible thereafter)
- 5.2 Seasonal Pitch bookings made after the start date can commence up to 28 days in future (but see paragraph 5.3 below). Or
- 5.3 Seasonal Pitches cannot be booked if there are less than 28 days remaining until the end date.
- 5.4 New bookings for Seasonal Pitches which commence in March/April and end in September/October/ November will not be accepted after 31 May 2022.

#### 6 SITE FEES

- 5.1 Seasonal Pitch: arrangements to pay the fee (which includes the prevailing rate of VAT at the time of payment) must be made at the time of booking. Full payment will be required to cover the period from the agreed start date until the advertised end date of the pitch. We do not accept deferred payments.
- 5.2 Bookings can be made by completing the Booking Form 2022/23, together with one of the following forms of payment-
  - one single payment by Visa or MasterCard;
  - cheque made payable to the 'Caravan and Motorhome Club';
  - -one single payment by direct debit;
  - -four consecutive equal monthly direct debit instalments.

(i) Payment by direct debit instalments will not be possible if any of the instalments would fall due after the end date of the pitch. In this case payment will need to be made by single direct debit, Visa, MasterCard or cheque.

# Please note that vouchers cannot be used as a payment method for your Seasonal Pitch.

- 6.3 Base Pitch: the annual renewal fee (which includes the prevailing rate of VAT at the time of payment) must be received by 31 December 2021. Payment can be made in one of the following ways:
  - -in full by Visa or MasterCard by 31 December 2021;
  - in full by cheque made payable to the Caravan and Motorhome Club, to be received by 31 December 2021;
  - -in full by one single payment by direct debit, bank details to be received by 17 December 2021; -by four consecutive equal monthly direct debit instalments, bank details to be received by 17 December 2021. If the Base Pitch renewal fee has not been received in full or arrangement made for it to be paid by direct debit by 31 December 2021, the Club will be entitled to cancel the Base Pitch and the Outfit must be removed from

# Please note that vouchers cannot be used as a payment method for your Base Pitch.

6.4 The fees quoted are the Net Value of the Pitch + VAT. It is possible that the final payment may exceed the quoted price by a few pence, due to the way the cost is calculated when paying by instalments.

#### 7 STAY FOR LESS IN 2022

the Site

7.1 Members can take advantage of the 12.5% rate of VAT when they book and pay in full for their Seasonal Pitch by 31 March 2022. Bookings not paid in full by 31 March 2022 will not benefit from the Stay for Less discount and will be charged at the full price.

## 8 CANCELLING A PITCH AND REFUNDS

#### By a Member

- 8.1 If a Member cancels a Seasonal Pitch before the start date or less than half way through the hire period, we calculate the unused portion of the fees paid, and refund this amount less a £50 administration fee.
- 8.2 If a Seasonal Pitch is cancelled halfway or more through the hire period, there will be no refund of any fees paid.
- 8.3 In the event of an unforeseen closure or long term disruption, the Club will review the situation and may offer a credit for amounts paid on a discretionary basis.
- 8.4 If a Member cancels a Seasonal Pitch booking part way through the stay dates, the Club reserves the right to refuse any request to reinstate the booking at a later date.
- 8.5 If a Base Pitch is cancelled at any point throughout the year, we will add a £50 administration fee, and refund the remainder of the unused portion of the fees.

#### By the Club

- 8.6 If a Member wishes to transfer their existing Seasonal Pitch booking to an alternative Site or pitch type, we will refund the unused portion of the fees for the original booking, and payment will be required again for the new booking.
- 8.7 Site Closure: in the event that the Site is required to close due to reasons unforeseen at the start of hire, the Club is entitled to terminate the hire of the Seasonal or Base Pitch by

- giving not less than 8 weeks' notice in writing of such. A refund will be given of the pitch fees and any other charges already paid in relation to the period of time after the hire is terminated.
- 8.8 Emergency Site Closure: in the event of an emergency, Government legislation or hazard requiring immediate closure of a Site where Members are required to move or arrange for their Outfit to be removed from the Site immediately or on very short notice, the Club will use its reasonable endeavours to give as much notice as possible but, if required in the circumstances, will be entitled to terminate the hire of the Seasonal or Base Pitch immediately or on very short notice and move the Outfit off the Site. A refund will be given of the unused pitch fees and any other charges already paid.

#### Breach of Terms and Conditions by a Member:

- 8.9 Failure to pay site fees when due may result in suspension of membership of the Caravan and Motorhome Club until such time as all outstanding fees are paid.
- 8.10 In the event of a serious breach of the Club's Terms and Conditions by a Member (including failure to pay the relevant fees when due), which is:
- (i) not capable of being remedied, or
- (ii) capable of being remedied, but which, despite the Member having been notified in writing by the Club of the breach, has not been remedied within 14 days of receipt of such notice, the Club will be entitled to terminate the hire of the Seasonal or Base Pitch on giving 14 days' notice in writing, and if the Outfit is on site we will require the member to remove the Outfit from the Site at the end of the 14 days. A refund will not be available in the event of termination of the hire of a Seasonal or Base Pitch for serious breach by the Member.

#### Breach of Terms and Conditions by the Club:

- 8.11 In the event of a serious breach of the 'Club's Terms and Conditions' by the Club (including failure to provide a Base or Seasonal Pitch for the period booked), which is:
- (i) not capable of being remedied, or
- (ii) capable of being remedied, but which, despite the Club having been notified in writing by the member of the breach, has not remedied within 14 days of receipt of such notice, the Member will be entitled to terminate the hire of the Seasonal or Base Pitch immediately and require the Club to provide a full refund of the pitch fees and any other charges already paid in relation to the period of time after the termination.

#### 9 PITCH USE AND MAINTENANCE Storage

- 9.1 Nothing may be stored beneath or around the Outfit or elsewhere on the pitch when the Outfit is not being occupied.
- 9.2 Pitches should be kept as clean and tidy as possible at all times. Assessment of the cleanliness and tidiness of a pitch will be at the Site Staff's discretion. You will be notified of any uncleanliness or untidiness, and a reasonable period will be allowed for this to be put right. Any borderline cases or dispute relating to cleanliness and tidiness of the pitch will be dealt with in accordance with the Club's complaints procedure, which is set out

# in the 'Club Site Rules' and on the Club website at **www.camc.com**.

#### Gardens

9.3 Nothing may be planted in the ground, or grown on or in the vicinity of any Seasonal or Base pitch. Gas Bottles

- 9.4 For safety reasons, gas bottles must be kept in the Outfit's gas locker at all times. When the Outfit is not occupied overnight, please ensure all gas supplies to the Outfit must be isolated by turning the valve of all storage cylinders to the off position. 

  Electric Hook-up
- 9.5 Seasonal Pitch agreements may include electric hook-up facilities and where this is the case, the fee will be inclusive of electric hook-up. Where an electric hook-up is not available on a Seasonal Pitch a Member may, subject to availability, book an EHU touring pitch, and move to it. incurring the full touring pitch fee and per capita charges applicable to that touring pitch (in addition to the fees payable for the Seasonal Pitch). There is no guarantee that the same Seasonal Pitch will be available when the Outfit is returned from the touring pitch.
- 9.6 When the Outfit is not occupied overnight, please ensure the electric hook-up is disconnected and the electric cable stored safely.

#### Awnings/Trailer Tents & Other Temporary Structures

- 9.7 You can put up an awning/tent, but for safety purposes this should be taken down when you leave the Site at the end of each visit. This includes other temporary structures, e.g. TV aerials. Fire safety spacing must be maintained (see Club Site Rules for details). At Modbury, Salisbury Hillside & Bourton on the Water only, awnings do not need to be taken down at the end of each visit, subject to specific conditions which will be notified separately.
- 9.8 Groundsheets and side flaps of tents and awnings should be raised at regular intervals and/or as requested by the Site Staff to maintain the condition of the pitch.

#### Cars

9.9 Normal 'Club Site Rules' apply to visitor car parking.

#### Icy Conditions: Grit and Grit Bins

- 9.10 For those Sites that remain open during the winter period, Site Staff will be required to provide salted grit in the following areas when conditions require it –
- The entrance area to reception;
   Pathways around toilets/showers, laundry, dishwashing area, information centres and service points

#### 10 MOVEMENT OF OUTFITS

- 10.1 On reasonable notice from the Site Staff, you may be asked occasionally to move your Outfit due to maintenance and/or development requirements, including, if required by utility companies, to enable the ground under the Outfit to be 'aired', the grass to grow, grass cutting to take place and tree maintenance.
- 10.2 In the event of a hazard or emergency, such as fire, high winds, flooding or water logging, the Site Staff may need to move, or arrange for the Outfit to be moved immediately to another area or pitch on the same Site or off the Site. In such circumstances,

- the Site Staff will give you as much notice as possible.
- 10.3 Once the maintenance and/or development requirements have been satisfied or completed or there is no longer a hazard or emergency, you will be entitled to return the Outfit, where possible, to the original pitch. Where this is not possible, you will be required to move the Outfit to another pitch, as comparable to the original pitch as possible. Please see paragraph 8 in relation to cancellation and refunds.

#### 11 STANDARD OF OUTFIT

- 11.1 Only Outfits in a good state of repair, roadworthy, adequately maintained and clean, will be allowed into and to remain on the Site.
- 11.2 You must have a full current driving licence and insurance for the vehicle driven. Cars and Motorhomes must have a valid road fund licence.
- 11.3 If the Site Staff feel that the Outfit is not up to standard, you will be advised accordingly and a reasonable period allowed for this to be remedied. Any borderline cases or dispute relating to the standard of the Outfit will be dealt with in accordance with the Club's complaints procedure, which is set out in the 'Club Site Rules' and on the Club website at www.camc.com.

## 12 CHANGES OF OUTFIT, CAR OR PERSONAL PARTICULARS

12.1 To ensure Site security and assist in the administration of the Site and Club generally, you must inform the Site Staff as soon as possible of any change of outfit or vehicle registration number and any changes of address or telephone number(s).

#### 13 GUEST RESTRICTIONS

13.1 In order to maintain the security and safety at all of our sites we prohibit users who have been convicted of. or received a police caution for, a sexual offence (listed in Schedule 3 of the Sexual Offences Act 2003) and have been made subject to the notification requirements under the sexual offenders register or a Sexual Harm Prevention Order. If we are made aware that either yourself or a member of your party are subject to these provisions then we reserve the right to terminate your booking in advance or whilst on site during your stay, without refund.

#### 14 DATA PROTECTION

14.1 The Club is collecting your personal data for the purpose of providing you with a Seasonal Pitch. Full details of our Privacy Policy which outlines how we process your personal data can be located on our website at the following address: www.caravanclub.co.uk/privacy-policy

#### 15 LIABILITY

15.1 The Club is not liable for any loss of or damage to an Outfit or the contents of such, nor for any actions resulting in death or injury, other than arising from the Club's, or any of its employees' or agents' negli

#### 16 DISPUTE/COMPLAINT PROCEDURE

16.1 These Terms and Conditions are governed by English law and any dispute arising between the parties is subject to the exclusive jurisdiction of the courts of England and Wales (unless you live in Scotland or Northern Ireland, in which case you can bring proceedings in your local court under Scottish or Northern Irish law, as applicable).