

Access Statement

Seacroft

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

There is ample space in the forecourt in front of reception for a number of new arrivals to park their outfits. There are entrance and exit barriers after reception operated by proximity cards.

Visitor parking is available in front of the site reception. There are no designated accessible bays in the car park, however, there is ample forecourt space for accessible parking. The surface of car parking area is smooth tarmac and grass. There is space for up to 2 late night arrivals in the forecourt in front of reception where water and electrics are available.

Route from the car park to reception is across the gently upwards sloping forecourt and then via a gentle ramp or four steps; both routes are provided with good handrails. There is a dropped kerb onto the pavement outside reception.

Reception

The entrance has a step down of 50mm however the threshold is clearly visible. While there are double doors to the entrance, only one of these is normally unlocked giving a slightly narrow clear opening width of 700mm. The bell at the side of the door is mounted at 1300mm from floor level. The internal space is generous and offers plenty of room for a wheelchair user to manoeuvre. The reception counter is 1000mm high, clearly visible but there is no knee space. There is no hearing induction loop system to assist hearing aid users.

Pitches

There are 101 pitches on the site; none of them are permanently designated for people with disabilities. Allocation of pitches is flexible on request and subject to availability. The recommended accessible pitches are level or very gently sloping. Access to the toilet facilities from these pitches is almost level. There are 6 hard surfaced fully serviced pitches, 11 hard surfaced normal pitches and all other pitches are grass. No roll-out mats are available.

4 grass pitches are appropriate for accessible use being 15m to 25m from the accessible toilet facilities and the main toilet block. 2 of the fully serviced pitches are appropriate for accessible use being 50m from the accessible toilet facilities and the main toilet block. The nearest accessible pitch is about 100m from reception and the route is gently sloping.

Circulation around the Site

The access roads around the site are of tarmac and is smooth with speed bumps. The surface of paving around the reception, facilities block and service points is smooth concrete blocks.

Toilet Block

There is one toilet block about 100m from reception. Accessible facilities are sited within this toilet block. There is parking provision adjacent to the main toilet block and accessible facilities.

There are steps 120mm high into both the **male and female toilets**. The male and female entrance doors have a 730mm effective clear opening and the inner doors a clear opening width of 700mm. WC cubicles with inward opening doors; no grabrails are fitted. Privacy cubicles do not have grab rails fitted, all are fitted with small, lever taps. Shower cubicles have inward opening doors and level floors, there are no grabrails fitted. The shower controls are at 1200mm and 1320mm from the shower floor level; the shower heads are fixed.

There is a combined **accessible shower and toilet** located within the main toilet block having its own access. The unit is well signed with clear mobility sign on the adjacent wall and the door.

The unit has a RADAR lock. Access is via a wide shallow ramp in a porch from the main driveway. The door opens outwards with no closer. The clear opening width of the entrance door is 850mm. There is good space within the unit for circulation in a wheelchair. The WC is for left-hand transfer. The shower has a level floor and although there is no drop-down seat a shower chair is provided. There is a grab rail fitted. The controls are clear and easily accessed and the shower has an adjustable height head. There is no grab rail to the right side of the wash basin, the lever flush is on the remote side of the WC. There is one emergency alarm call accessible from the WC however the reset button is remote and mounted 2m above the floor.

Other Facilities

A laundry, baby and toddler room and dishwashing area is located within the toilet block. An information room, bar and swimming pool are available on site.

The **laundry** door has an effective clear door opening width of 700mm. Internal space is limited to 1150mm by equipment. There is one sink at 850mm from floor level with lever taps. The front-loading washer and dryer are coin operated with slots at 1000mm high from floor level.

The **dishwashing room** has a 900mm clear opening width to door – normally open. The room is very spacious with ample room for wheelchair mobility. There are six sinks at 900mm high with screw-top taps and clear knee space below sinks.

The **Baby and Toddler Room** has an effective clear door opening width of 730mm. There is no special accessible provision. The room houses a small bath, stool, wash basin, waste bin, low level WC and drop-down baby-change-bench.

The **information room** provides Caravan and Motorhome Club information and tourist information. The leaflets are readily accessible.

There are two **public telephones**

Drinking water and waste water disposal is available at 3 **service points**, one of which is adjacent to the toilet block; these all have gullies flush with the ground. The lip to the chemical closet emptying point is 600mm from the floor making emptying difficult for people with mobility impairments.

Motor home emptying points are available at the site entrance.