

Access Statement

North Yorkshire Moors

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, text or talk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind, and includes keyboard navigation and Browsealoud text help. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

This site is accessed via a tarmac drive, with a cattle grid at the site entrance but no vehicle barrier. Visitor parking is on a level tarmac area, sufficient for 4 cars. There are no specifically identified spaces for disabled people. The parking is at approximately 12m from reception, across the level tarmac surfaced road, and a block-paved forecourt

Reception

Accessed by a level approach, the door has 690mm clear opening width, with vision panel and clearly identified handle at 1000mm height. The call bell for attention is on the door frame at 1400mm height. Internally, this is a small space, which does provide a turning circle of 1500mm for wheelchair users, with no seating. The counter is at 920mm height, but there is no hearing induction loop system.

Pitches

There are 3 identified accessible pitches, each within level walking of the water and chemical toilet emptying points, between 15m and 20m in distance. The reception is 55m to 150m away from the accessible pitches, mostly on tarmac, with a slightly inclined surface, approximately 1:18, but part loose stone chippings surface from one of the pitches.

Circulation around the Site

The site is gently sloping away from the reception area, with even tarmac surfaced site roads that are joint vehicular and pedestrian use, up to approximately 4m wide. There is a block-paved surfaced forecourt in front of reception. Lighting is limited to the front of reception, and at the service points. There are no wayfinding signs.

Toilet Block

There is no toilet block. The site does not have an accessible WC or shower.

Other Facilities

There is no **laundry or dishwashing area**.

The **information centre** is located in a timber shed, with a 130mm rise step and clear door opening width of 600mm. There is restricted internal space.

The **public telephone** is in a booth externally, approached by a block-paved path and 130mm rise step. Clear door opening width is 600mm and there is a 700mm square space internally. The BT telephone has a coin slot at 1500mm and an inductive coupler hearing device fitted.