

Troutbeck Head Club Campsite

Gate leading to path to Matterdale Forest and Dog Walk



Disabled access is available to Toilet Blocks and Reception.

Pitch Guide

Pitch type	Peg colour	Hardstanding
Standard with awning	White	
Standard without awning	Blue	
Serviced	Red	

Site Map Key

- Assembly Point
- Assistant Site Manager
- Chemical Toilet Emptying Point
- Dog Pit Stop
- Dog Walk
- Information Room
- Motorhome Service Point
- Parking
- Play Area
- Service Point
- Recreation Room
- Toilet Block
- Glamping Pod
- Glamping Cabin
- UA Glamping Cabin

Site Information

Reception services

The Caravan and Motorhome Club sells rock pegs, toilet chemicals and a few other essentials for your convenience. The Club doesn't control the sale of any other items, which may be offered for sale by Site Staff with the Club's permission – please speak to them for more information.

Shop

The shop sells gas, Aqua Kem, sweets, drinks, ice cream, maps and guides, as well as essential groceries.

Safety on site

Fire point

Please check where your nearest fire point is so you can raise the alarm if you discover a fire, make a note of where the assembly point is and read the fire action notice. Fire extinguishers are provided at the fire points. If fire breaks out, follow the Site Staff's instructions. Keep your children safe by making them aware of the danger of emergency services rushing to the scene. In the event of fire, there are alarm bells at service points, the assembly point is shown on the site plan.

Dogs and other Pets

You are responsible for your pet's behaviour. Please make sure your pet is under control at all times; dogs must be kept on a secure lead no more than 2 metres long. Please exercise your dog in the dog walk/areas, where provided. We know accidents can't always be avoided, but please clean up quickly and use the dog bins provided. Unless you have an assistance dog, dogs aren't allowed in the toilet blocks, laundry rooms or dishwashing areas.

Please respect the agricultural environment around the site when exercising your dog.

Supervision of children

Parents or guardians are responsible for the safety of children in their care at all times whilst on site. Play areas are never entirely risk free, so we ask children are supervised by an adult. Please remember you are responsible for your children on site.

Vehicles and cycles

For the safety and enjoyment of everyone on site, please keep your speed down. The speed limit on all sites is 5mph; that's 1st gear. Pedestrians always have priority over vehicles when crossing site roads. Please expect that young children may move around your vehicle carelessly, because they have little understanding of road risks, and adapt your driving technique to allow for this.

Please make sure you follow one-way systems and there should be no cycling on site during the hours of darkness.

Visitors

Please meet visitors at reception. The parking area is limited after 8pm

Security barrier

A key is given to new arrivals when a pitch has been selected.

Site facilities

Toilets and showers

There are two toilet blocks that are cleaned at different times, so a block is always available. Codes for the baby and toddler room, family room and drying room are available from reception. The accessible bathroom requires a RADAR key - this bathroom and the family room are located in the toilet block furthest from reception.

Laundry

Prices: Washing machine £4.00, Tumble drier £1.00, Rinse & Spin £1.00 per 15min cycle. The laundry room is now located in the block nearest to reception building.

Play areas

There is a play area for children where soft ball games can be played. Please ensure that children are supervised by an adult.

Pitches

Please note that the site is susceptible to midges and horse flies.

TV Reception

TV reception is poor but a booster system is available.

Barbecues

Please keep barbecues off the grass. Open fires are not allowed.

Electric hook-up

The costs of electricity are included in your pitch fee, but please think of the environment by considering your electricity use.

Motorhomes

If your pitch is left unoccupied, please leave your motorhome sign on display.

Serviced pitches

These pitches have an all-weather surface and an inlet for grey water, an illuminated EHU bollard and drinking water.

Vacating your pitch

Please vacate your pitch by 12pm.

Site contact details:

**Troutbeck Head Caravan and
Motorhome Club Campsite
Troutbeck
Penrith
Cumbria
CA11 0SS**

Telephone: 01768 483521

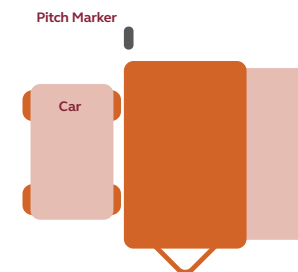
Emergency details:

In the event of an emergency outside of office hours please call 999 if required, then contact the Site Staff on the emergency number below or ring the bell on reception door which is linked to the Site Managers Accommodation.

**Emergency out-of-hours number:
07392 647743**

Parking Guide

Car and Caravan



Motorhome



To avoid the spread of fire there must be at least 6 metres between facing walls of adjacent outfits, and 3 metres of space in any direction.

To help us keep you safe, please park with rear offside or front nearside of caravan or motorhome to the numbered pitch marker. If you wish to park in a different way, please check with Site Staff.

Please Note

Pitch Markers for pitches 140 & 162 only are in the far corner of the pitch. Please pitch offside rear or nearside front of the caravan or motorhome to the pitch marker, then the awning then the car on the same side.