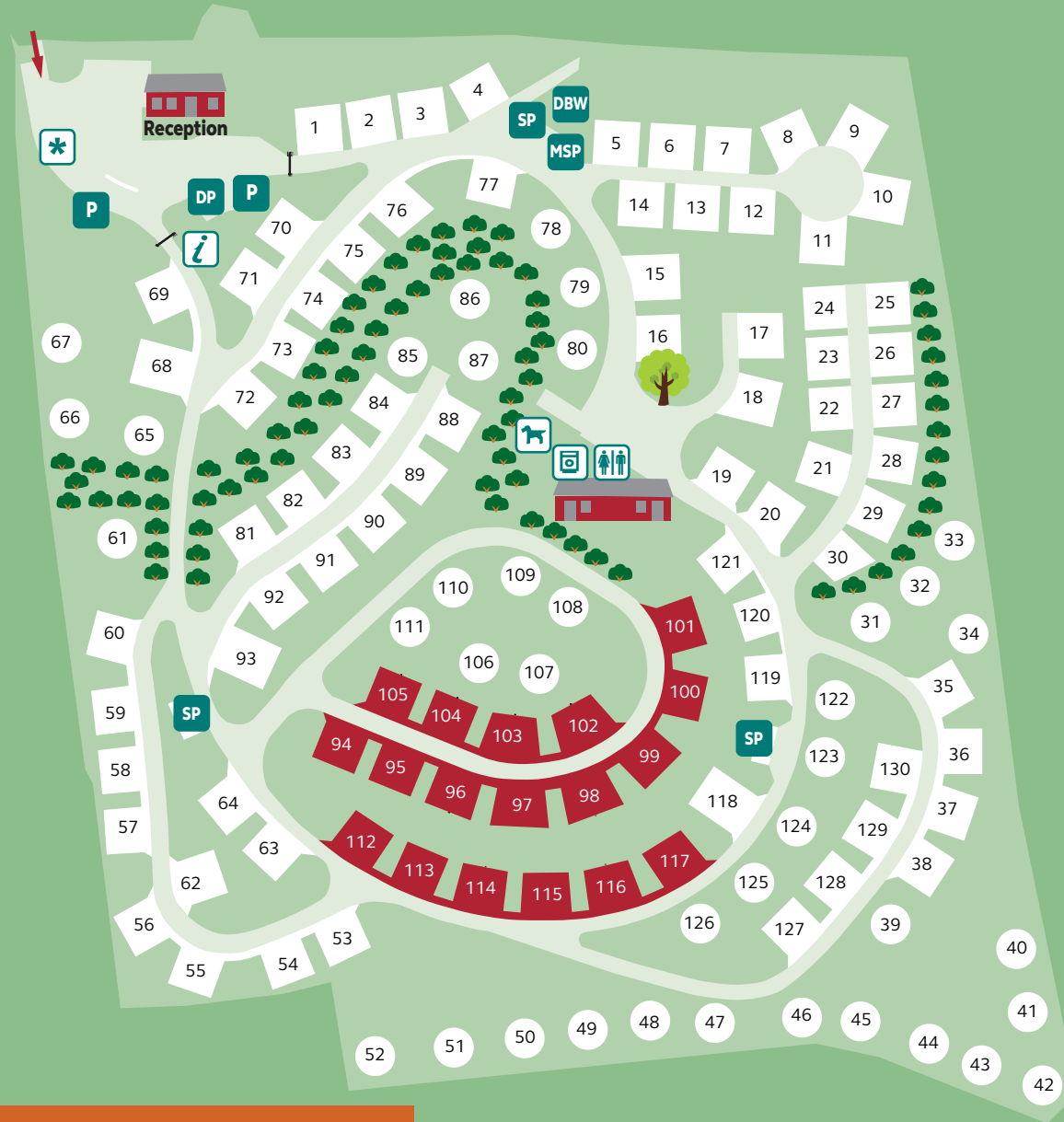
















# Black Knowl Club Campsite



## Site Map Key

-  Assembly Point
-  Disabled Parking
-  Dog & Bike Wash
-  Information Room
-  Laundry
-  Motorhome Service Point
-  Parking
-  Service Point
-  Toilet Block
-  Dog Pit Stop

## Pitch Guide

| Pitch type           | Peg colour | Hardstanding  | Grass   |
|----------------------|------------|---|---|
| Standard with awning | White      |  |  |
| Serviced             | Red        |  |  |

# Site Information

## Reception services

The Caravan and Motorhome Club sells rock pegs, toilet chemicals and a few other essentials for your convenience. The Club doesn't control the sale of any other items, which may be offered for sale by Site Staff with the Club's permission – please speak to them for more information.

## Site shop

The shop sells Gas, toilet chemicals, milk, sweets, maps, gifts and other essentials.

## Safety on site

### Fire point

Please check where your nearest fire point is so you can raise the alarm if you discover a fire, make a note of where the assembly point is and read the fire action notice. Fire extinguishers are provided at the fire points. If fire breaks out, follow the Site Staff's instructions. Keep your children safe by making them aware of the danger of emergency services rushing to the scene. In the event of fire, alarm/warning bells are located at all service points, the assembly point is shown on the site plan.

### Dogs and other Pets

You are responsible for your pet's behaviour. Please make sure your pet is under control at all times; dogs must be kept on a secure lead no more than 2 metres long. Please exercise your dog in the dog walk/areas, where provided. We know accidents can't always be avoided, but please clean up quickly and use the dog bins provided. Unless you have an assistance dog, dogs aren't allowed in the toilet blocks, laundry rooms or dishwashing areas.

### Supervision of children

Parents or guardians are responsible for the safety of children in their care at all times whilst on site. Play areas are never entirely risk free, so we ask children are supervised by an adult. Please remember you are responsible for your children on site.

### Visitors

Please meet visitors at reception.

## Vehicles and cycles

For the safety and enjoyment of everyone on site, please keep your speed down. The speed limit on all sites is 5mph; that's 1st gear. Pedestrians always have priority over vehicles when crossing site roads. Please expect that young children may move around your vehicle carelessly, because they have little understanding of road risks, and adapt your driving technique to allow for this.

Please make sure you follow one-way systems and there should be no cycling on site during the hours of darkness.

## Site facilities

### Toilets and showers

The Ladies toilets and showers are closed between 10.15am and 11.15am, the gents 11.00am – 12.00pm. There is a toilet available for use during the cleaning times. Please ensure that children are supervised by an adult at all times.

### Laundry

The washing machines are operated by tokens which can be purchased from Reception. Prices: Washing machine £4.00, Tumble drier £1.00, Rinse & Spin £1.00 per 15min cycle. Washing sinks are also available. Please do not hang washing lines between trees or on fences.

### Play areas

There is no play area on site, however the grass area directly outside the site is often used for games.

### Recycling facilities

Please help us to recycle more. Recycling bins are situated at all service points and adjacent to the entrance. Please do not put food waste in the recycling.

## Pitches

### Pitch care

Please lift awning ground sheets daily on grass pitches.

### Motorhomes

If your pitch is left unoccupied, please leave your motorhome sign on display.

## Vacating your pitch

Please vacate your pitch by 11.30am on your day of departure, if you wish to stay later, please ask at reception.

## Barbecues

Barbecues are allowed on site but open fires are not. Please keep them off the grass.

## TV reception

Television reception is good, best with aerial horizontal.

## Electric hook-up

The costs of electricity are included in your pitch fee, but please think of the environment by considering your electricity use.

## Site contact details:

**Black Knowl Caravan and  
Motorhome Club Campsite  
Aldridge Hill  
Brockenhurst  
Hampshire  
SO42 7QD**

**Telephone: 01590 623600**

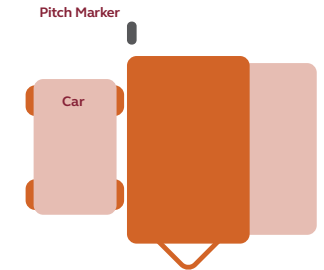
## Emergency details:

In the event of an emergency outside of office hours please call 999 if required, then contact the Site Staff on the emergency number below.

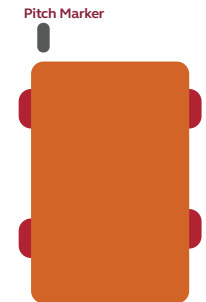
**Emergency out-of-hours number:  
07547 227407**

## Parking Guide

### Car and Caravan



### Motorhome



To avoid the spread of fire there must be at least 6 metres between facing walls of adjacent outfits, and 3 metres of space in any direction.

To help us keep you safe, please park with rear offside or front nearside of caravan or motorhome to the numbered pitch marker. If you wish to park in a different way, please check with Site Staff.