

Contact Information

For those wishing to contact Caravan and Motorhome Club by phone, typetalk calls can be made to sites, and for members only to the Contact Centre on 01342 327490. The Caravan and Motorhome Club's website has been designed with accessibility in mind and includes keyboard navigation and Browsealoud texthelp. The Website complies with the W3C level A guidelines.

Arrival and Car Parking Facilities

New arrivals bays are located near to Reception. The site has no late arrival area so all arrivals must be before 8.00pm. A gravelled surface car park is located within 25m of Reception. The car park provides space for approximately 8 vehicles. There are no accessible car parking spaces. From the car park and new arrivals area a tarmac access road provides access to the Reception building.

Reception

A concrete ramp set at a gradient of 1:15 provides access to the Reception building. An alternative stepped approach with single handrail is available. The door to Reception achieves a 720mm clear opening width over a level threshold. The Reception does not have a call bell. Manoeuvring space in front of the Reception desk is restricted to 600mm wide x 1500mm deep. The Reception desk is set at a height of 940mm and does not incorporate a low level position. The Reception does not incorporate a hearing induction loop system to aid communication with hearing aid users.

Pitches

The site has a total of 142 pitches. This site has no pitches with a concrete hardstanding. The site has 26 fully serviced pitches with drainage and water supplies. There are no pitches permanently designated for disabled people. There are 11 pitches located on a relatively level part of the site within 40m of the toilet block including 4 fully serviced pitches. These are located within the eastern part of the site and gravel surfaced. The fully serviced pitches closest to the Toilet Block are available for reservation on request. The site has 23 tent pitches with electric hook-up. A further 6 tent pitches are provided without electric hook-up.

Circulation Around the Site

The drop off area next to Reception is tarmac surfaced and level. There are a small number of pedestrian footpaths, most of the access roads around the site are shared by vehicles and pedestrians.

From the Reception and Toilet Block, gravel surfaced access roads around the eastern part of the site are set at a gradient which exceeds 1:20 at some points. A separate footpath provides access from the Toilet Block, the gradient exceeds 1:12.

The concrete and tarmac access road to western parts of the site is set to a gradient exceeding 1:12 at its steepest point. Gravel surfaced access roads and footpaths around western parts of the site are set to a gradient which exceeds 1:12 at some points. All tent pitches are located in the western part of the site.

Toilet Block

The site has a single Toilet Block adjacent to Reception. The car parking area is located within 40m of the Toilet Block. The accessible toilet is accessed via the ramp to Reception. The unisex toilets at the front of the Reception building have a stepped approach with no handrail. Unisex toilets at the rear of the Reception building are accessed via a gravel pathway. Male and female toilets at the rear of the Toilet Block are stepped. A gravel pathway provides access around the perimeter of the Reception and Toilet Block building.

Accessible WC and Shower Cubicle

The accessible WC and shower cubicle door achieves an 850mm clear opening width over a level threshold. The door is operated by a RADAR key available from Reception. The cubicle size is 1450mm wide x 2200mm deep. The WC is right hand transfer. The shower has level access and a flush drainage cover. The shower does not have a pull down seat. The WC, basin and shower have ergonomic lever style controls. The WC and basin have vertical, horizontal and pull down grab rails. The shower position has a vertical grab rail only. The cubicle is fitted with an alarm.



Male and Female Toilet

Unisex toilets with showers and **family washroom** (access at front of reception building) doors achieve a 560mm opening width. There is a 260mm step up into the shower cubicles. Basins and showers are fitted with ergonomic level controls.

Doors to **unisex toilet and shower cubicles** at the rear of the Toilet Block achieve a 760mm opening width with a raised threshold of 15mm. These cubicles achieve 1400mm x 1900mm clear manoeuvring space. There is a 170mm step up into the shower cubicles. Basins and showers are fitted with thumb turn controls. None of the toilets or shower cubicles have grab rails suitable for ambulant disabled use.

Doors to the **male and female toilets and showers** at the rear of the Toilet Block achieve a 750mm clear opening width with a raised threshold of 15mm. Cubicle doors achieve a width of 550mm. Showers are level access and have a flush drainage gully. Basins and showers have ergonomic lever controls. None of the toilets or shower cubicles have grab rails suitable for ambulant disabled use.

Other Facilities

Service points are provided at intervals around the site with 3 drinking water points on the west side of the site, with waste water disposal available at the motorhome service point. The east side of the site has 3 service points that provide fresh water and waste water facilities.

Waste water, chemical disposal, general waste and recycling facilities are all located at the central Toilet Block along with a motorhome waste point. Circulation space along the route to the main service point exceeds 800mm.

The **dog walk pathways** are grass and woodchip surfaced; gradients exceed 1:12 at their steepest point. Pathways are accessed through gates with controls at 900mm above floor level.

This site does not have a **children's playground area**.

The **Information Room** is located next to Reception and has a stepped approach with no handrails. The entrance door achieves a 900mm clear opening width with a raised threshold of 15mm. Clear space in front of display units is restricted to 1100mm in width. Information is displayed in the range of 400mm – 1400mm above floor level.

There is no **telephone kiosk** on this site.

The external **dishwashing area** is located beneath a covered open fronted canopy. Counter mounted sinks are set at a height of 900mm with 760mm clear knee space beneath. Sinks are fitted with ergonomic lever taps.

The **laundry** and internal **dishwashing area** is located adjacent to Reception. The door achieves a 680mm clear opening width over a level threshold. Internally the room achieves a width of 1250mm. The washer and dryer are both front loading and coin operated. Counter mounted sinks are set at a height of 930mm and do not incorporate any clear knee space beneath. Sinks are fitted with ergonomic lever taps.

The **Bar and Restaurant** is located within the Reception and Toilet Block building at first floor level. The Restaurant is accessed via an external staircase with a handrail to either side. The entrance door achieves a clear opening width of 900mm. The entrance door is stepped with a level change upward of 230mm. The inner lobby door achieves an opening width of 800mm. The bar and restaurant consists of an open plan area with a range of seating, some incorporating both back and arm rests. The bar is set at a height of 1100mm and does not incorporate a low level position. The bar is not fitted with a hearing induction loop system.